

Case Studies of Infrastructure Resilience in the VI



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Naval Postgraduate School (NPS)

America's national security research university

History Highlights

- 1909** Founded at U.S. Naval Academy
- 1951** Moved to Monterey, CA
Operations Research Curriculum

- Facilities of a graduate research university
- Faculty who work for the U.S. Navy, with clearances
- Students with fresh operational experience

FY2017:

- 65 M.S. and 15 Ph.D. programs
- 612 faculty
- 1432 resident students includes (166 international / 47 countries)
- 909 distributed learning students



What is Operations Research?

- Operations Research (OR) is the science of helping people and organizations make better decisions using
 - mathematical models, statistical analyses, simulations
 - analytical reasoning and common senseto the understanding and improvement of real-world operations.



Source: IDC/KDnuggets Advanced Analytics Survey, 2016



Welcome

Our Work

About Us

Student Theses

Resources



David Alderson

Professor, OR
Director, NPS Center for
Infrastructure Defense

Ph.D., Stanford University,
2003



Daniel Eisenberg

Research Assistant
Professor, OR
Deputy Director, NPS CID

Ph.D., Arizona State
University, 2018



Infrastructures are systems of components that work together to achieve a desired function. The consequence of infrastructure disruption is the loss of that function.

Motivation: Concern about accidents, failures, natural hazards, attacks on critical infrastructures

How to Think About Critical Infrastructure

- A list of assets
- An interconnected (network) system that works to achieve a particular function

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How to Think About Critical Infrastructure

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How to Think About Critical Infrastructure

- ✘ • A list of assets
- ✔ • An interconnected (network) system that works to achieve a particular function

We want to make our operations (e.g., lifeline systems) resilient to disruptive events.

We need our infrastructure systems to continue to function even when “bad things” happen.

Operations Research Analysis of Critical Infrastructure

Key Recognition: Need an *Operational View* of Infrastructure

- **Systems Modeling:** We model system function
 - Assets → Systems → Function → Capability → Mission

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Modeling

We build models to assess the capability of a system to deliver service under different scenarios:

- Loss of assets / components – due to failure, etc
- Given the ability of the system operator to adapt (e.g., rebalance flows, change operations)
- In order to achieve "mission success"

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Modeling

**Stakeholder
Values**

We build models to assess the capability of a system to deliver service under different scenarios:

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- In order to achieve "mission success"

Defining "mission success" is for stakeholders, not modelers

Operations Research Analysis of Critical Infrastructure

Key Recognition: Need an *Operational View* of Infrastructure

- **Systems Modeling:** We model system function
 - Assets → Systems → Function → Capability → Mission
 - We assess degradation from loss of sets of components
- **Red Teaming:** We identify worst-case disruptions
- **Blue Teaming:** We identify optimal investments to maximize system resilience

We connect models of individual infrastructures together to assess dependencies and “full spectrum” threats.

NPS Center for Infrastructure Defense: www.nps.edu/cid

USVI project page: faculty.nps.edu/dlalders/usvi

Today's Agenda

- Provide an overview of our ongoing modeling and analysis of lifeline critical infrastructure systems in the VI
- Discuss the role of this work for hazard mitigation and resilience
- (to include capacity building and include workforce development)

Our USVI work: part of a broader team effort



Our USVI work: current project timeline

27 Feb 2018	Project Start
26-30 Mar	NPS site visit to STX, STT
11-15 Jun	NPS site visit to STX, STT
14-15 Jun	UVI/VITEMA Hazard Mitigation Workshop
21 Sep	MS Thesis by LCDR Brendan Bunn
22-26 Oct	NPS site visit to STX, STJ, STT
01 Dec	NPS Technical Report: Preliminary Analysis
9-11 Dec	UVI site visit to Stanford, NPS
24-29 Mar 2019	NPS site visit to STX, STT
9-13 Sep	NPS site visit to STX, STT
12-13 Sep	UVI/VITEMA Hazard Mitigation Workshop
27 Sep	MS Thesis by LCDR Jeff Good (expected)
TBD Oct	NPS site visit (telecom/internet)
13 Dec	MS Thesis by CPT Dominik Wille (expected)
Spring 2020	Launch of UVI course on infrastructure resilience

Our USVI work: several related research efforts

Effort 1 - Modeling and analysis of interdependent critical infrastructure systems

- Energy (emphasis on electric power)
- Water (emphasis on potable storage and distribution)
- Transportation & Supply Chains
- Telecommunications & Internet

Effort 2 - Support for development of a new Hazard Mitigation and Resilience Plan

- in partnership with UVI / VITEMA (POC: Kim Waddell, Greg Guannel)

Effort 3 - Capacity building & workforce development program

- in partnership with UVI (POC: David Morris, Greg Guannel)

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- Alderson DL, Bunn BB, Eisenberg DA, Howard AH, Nussbaum DE, Templeton JC, “**Interdependent Infrastructure Resilience in the U.S. Virgin Islands: Preliminary Assessment,**” NPS Technical Report NPS-OR-18-005, Naval Postgraduate School, Monterey, CA, December 2018.

Report Contributions: an integrated view of “how stuff works”

1. Explaining the structure, function, and tensions associated with critical infrastructure that were chronic problems *prior* to the hurricanes.
2. Documenting hurricane response, recovery, and mitigation activities for these infrastructure systems *after* the hurricanes.
3. Discussing these changes in the context of potential barriers to resilience.

Our USVI work: several related research efforts

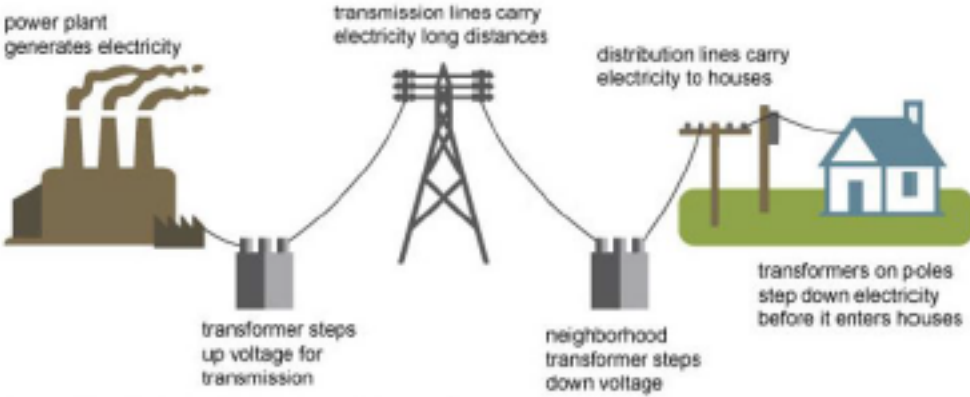
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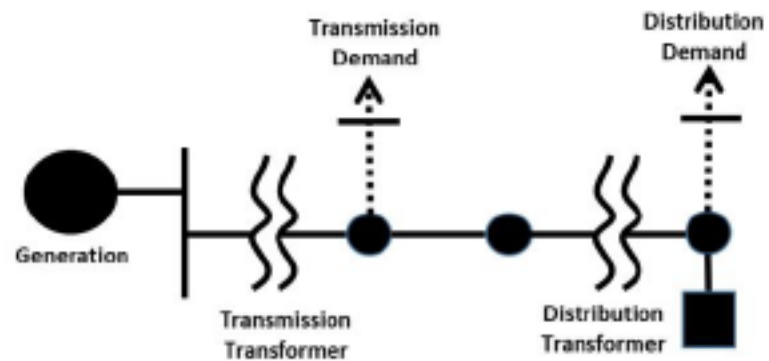
• Wille D, 2019, **“Simulation Optimization for Operational Resilience of Interdependent Water-Power Systems in the US Virgin Islands,”** M.S. Thesis in Operations Research, Naval Postgraduate School, Monterey, CA, December 2019 (expected).

Electricity generation, transmission, and distribution



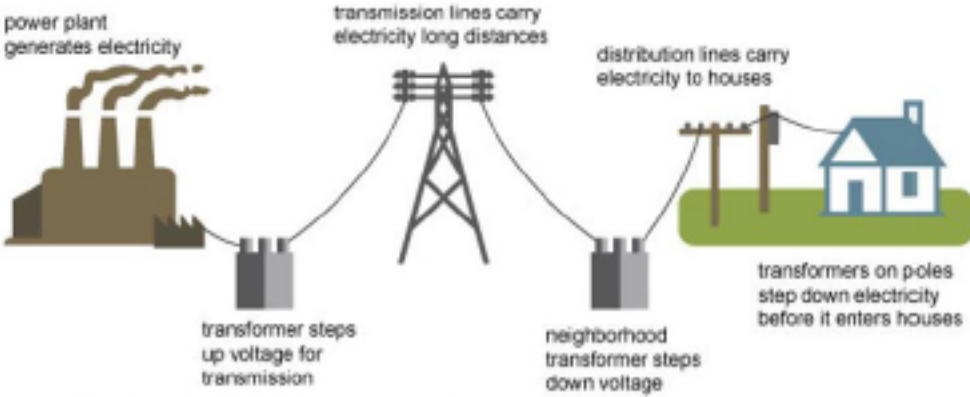
Source: Adapted from National Energy Education Development Project (public domain)

(a)



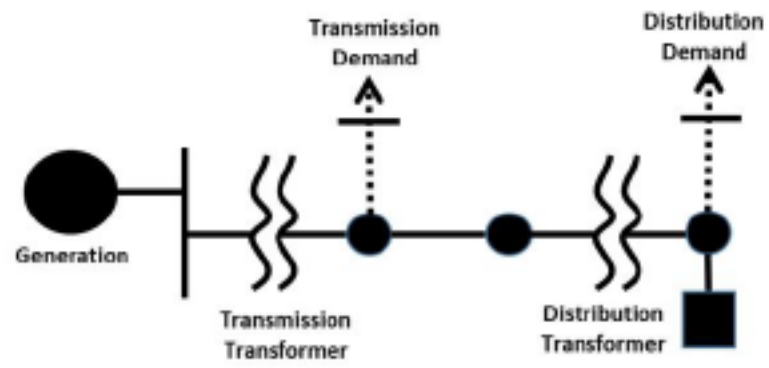
(b)

Electricity generation, transmission, and distribution



Source: Adapted from National Energy Education Development Project (public domain)

(a)



(b)

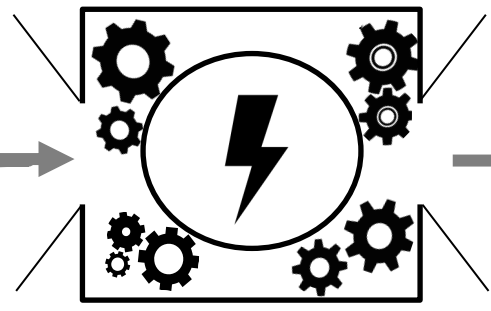
Physical Grid Data:

- Generators (supply sites)
- Lines
- Transformers
- Buses (demand sites)
- Thermal limits, voltage bounds, impedance, etc.

Scenario Data:

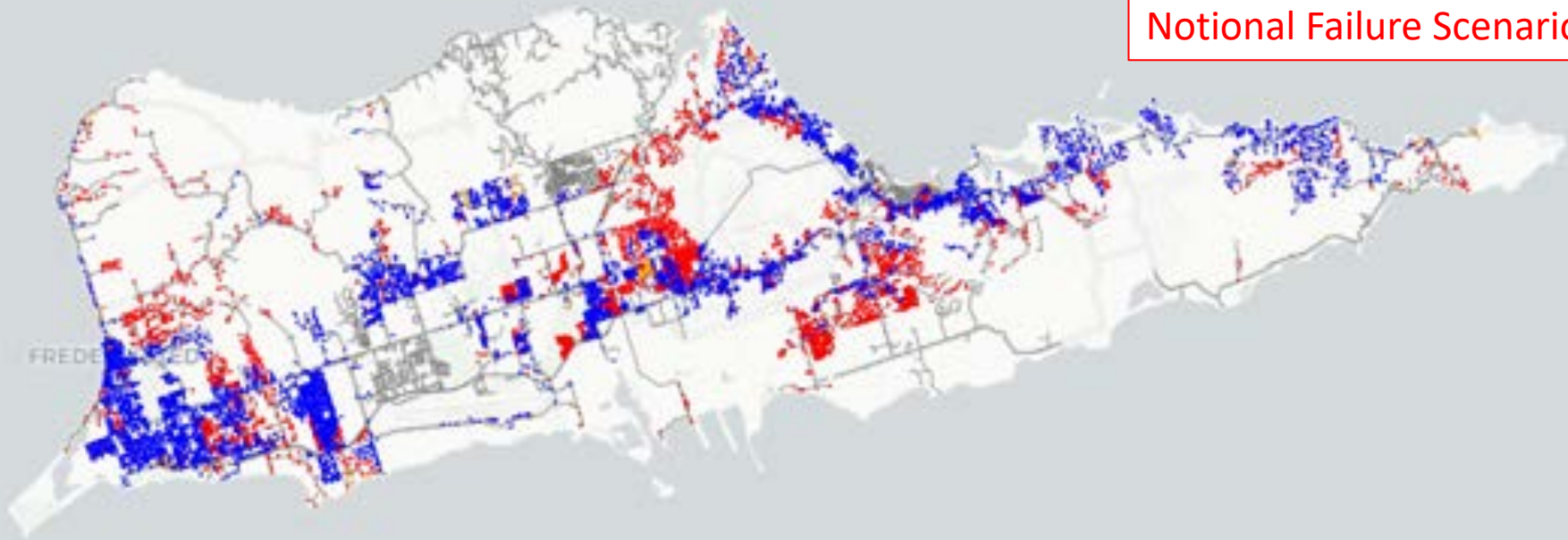
- Generation capacity
- Customer demands
- Priority per demand
- Availability/damage to grid components

ELEC POWER MODEL



How "best" to operate the system:

- generation, switches to minimize unmet demand
- delivered flows
- who can get power, who cannot



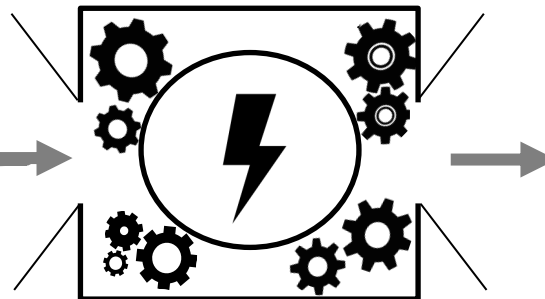
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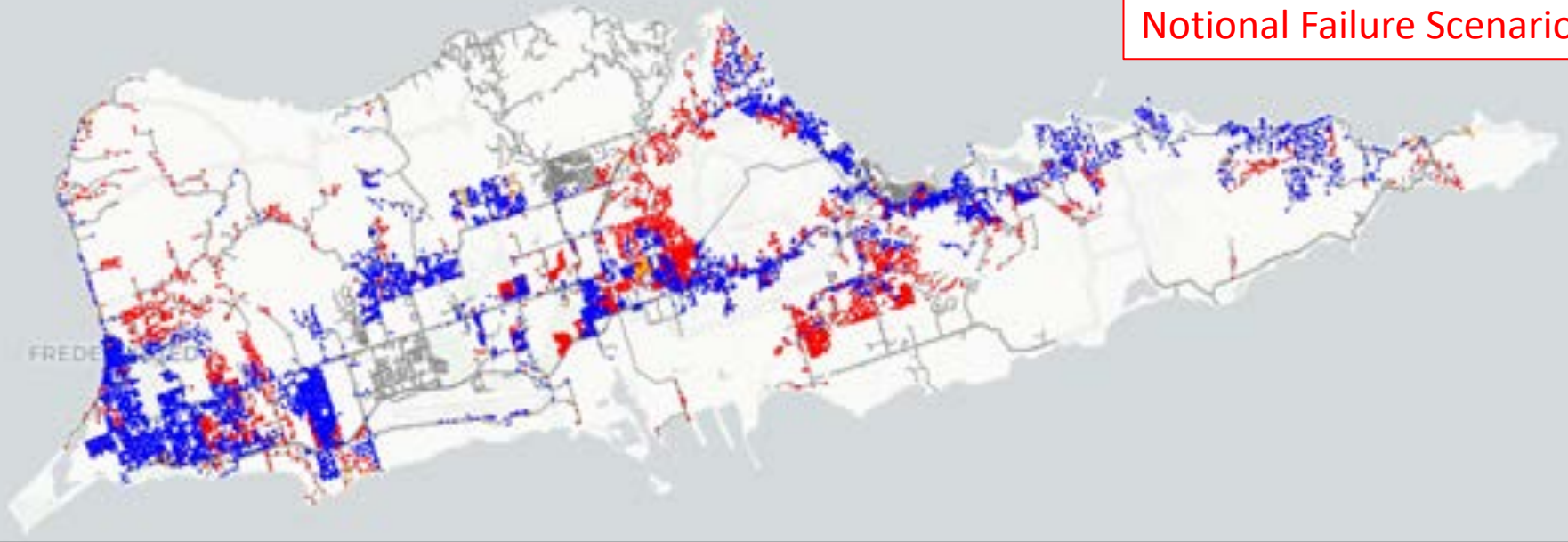
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St. Croix Electric Power Distribution *Operator Model*

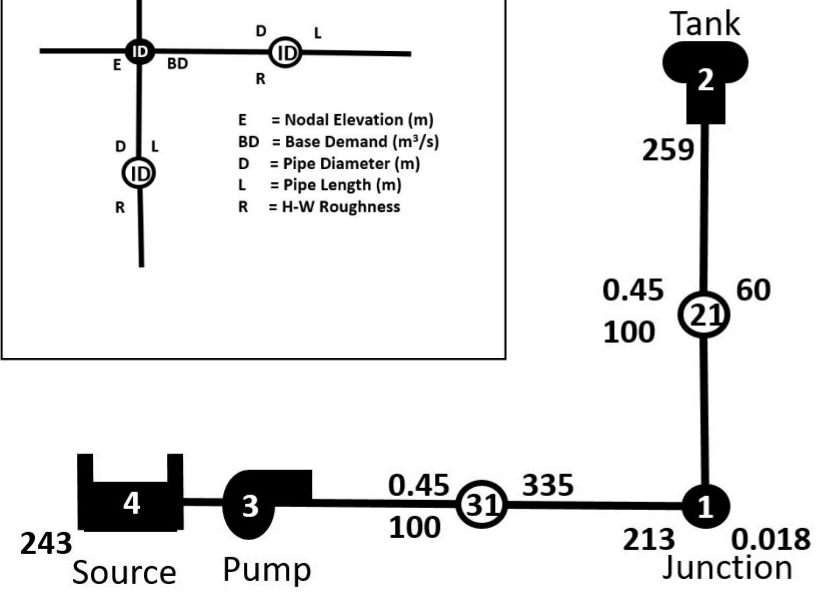
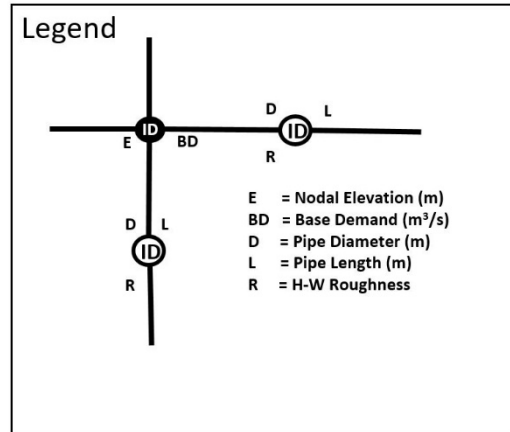
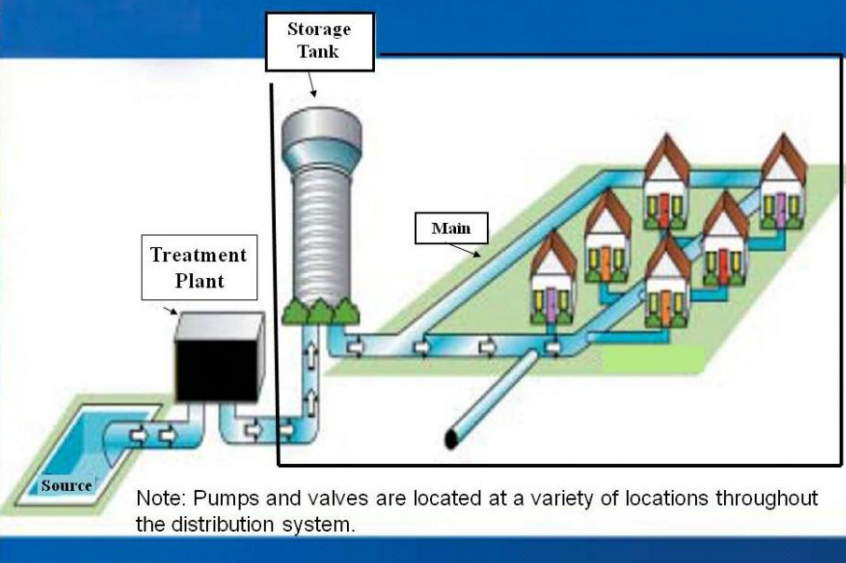
- **System Size:** Power Line Segments (40k), Customers (17k), Transformers (3.8k)
- **Physics:** 3-Phase AC Power Flow (unbalanced)
- **Model Objective:** Dispatch Power to Minimize Customer Load Shed
- **Results:** Power Flow (direction & quantity), Customers Served

Questions that Can be Answered (among others):

- Optimal Dispatch for Different Amounts of Generation and Customer Load
- Customer Impacts from Component Failures (load shed)

We present results in the form of interactive web-based maps.

Water Supply Distribution System



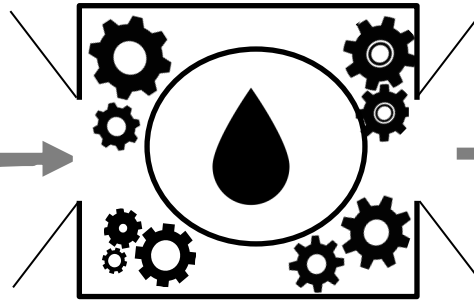
Physical Network Data:

- Production (supply sites)
- Pipes, junctions, valves
- Pumps, curves
- Elevations, diameters, etc.

Scenario Data:

- Production capacity
- Initial tank levels
- Customer demands + priorities
- Availability/damage

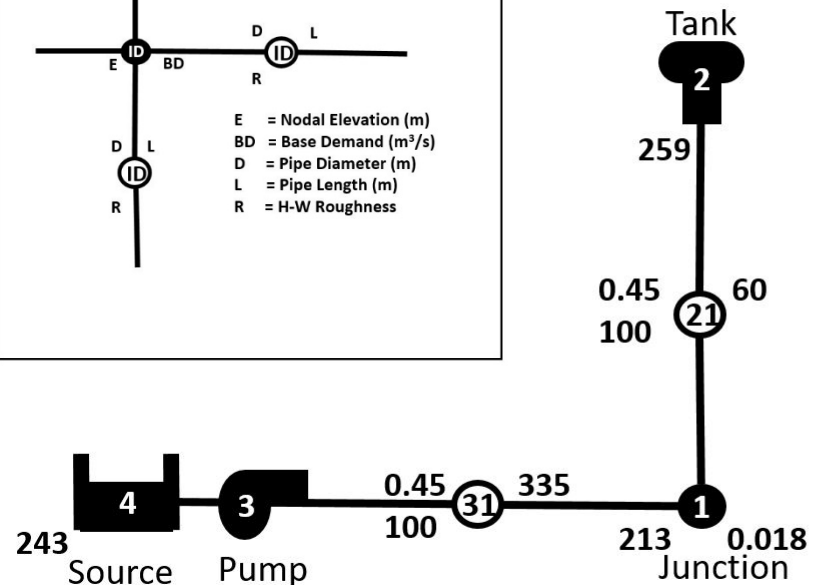
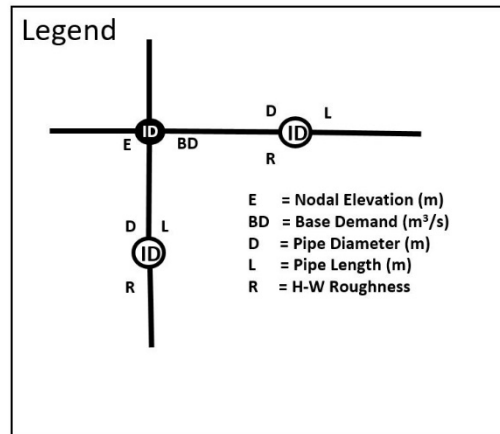
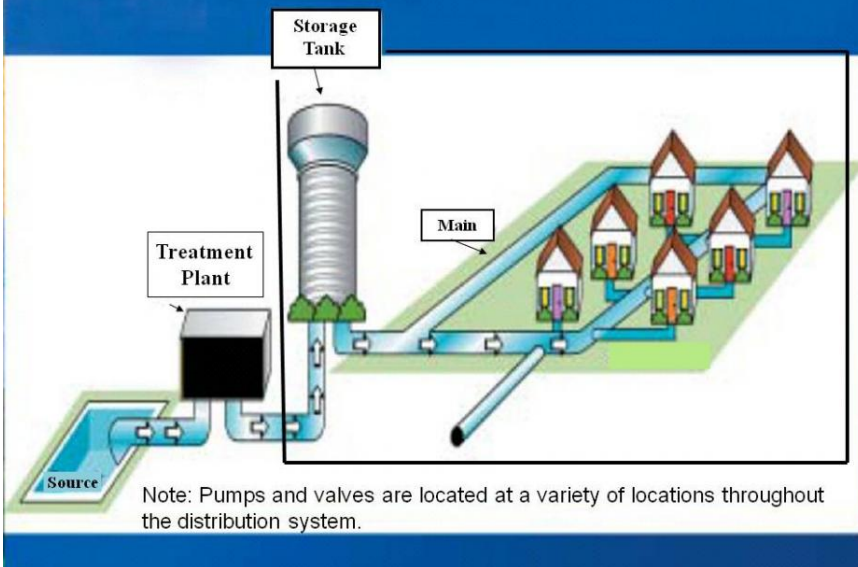
WATER MODEL



How "best" to operate the system:

- Pumps, valves, pressures to minimize unmet demand
- delivered flows
- who can get water, who cannot

Water Supply Distribution System



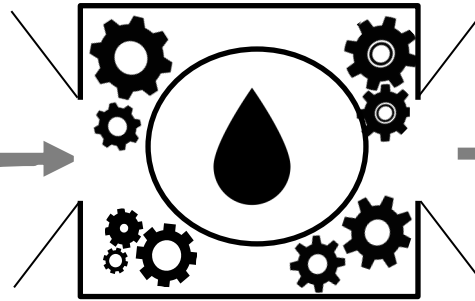
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Scenario Data:

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- Customer demands + priorities
- Availability/damage

WATER MODEL



How “best” to operate the system:

- Pumps, valves, pressures to minimize unmet demand
- delivered flows
- who can get water, who cannot



Notional Failure Scenario

St. Croix Water Distribution *Operator Model*

- **System Size:** Pipes (847), Pumps (7), Junctions (670), Tanks (6), Reservoirs (1)
- **Physics:** Demand (EPANET) & Pressure Dependent (WNTR) Hydraulic Balancing
- **Model Objective:** Extended Period Simulation of Water Flow and Headloss
- **Results:** Pipeline Flow, Pump Operations, Tank Levels, Customers Served

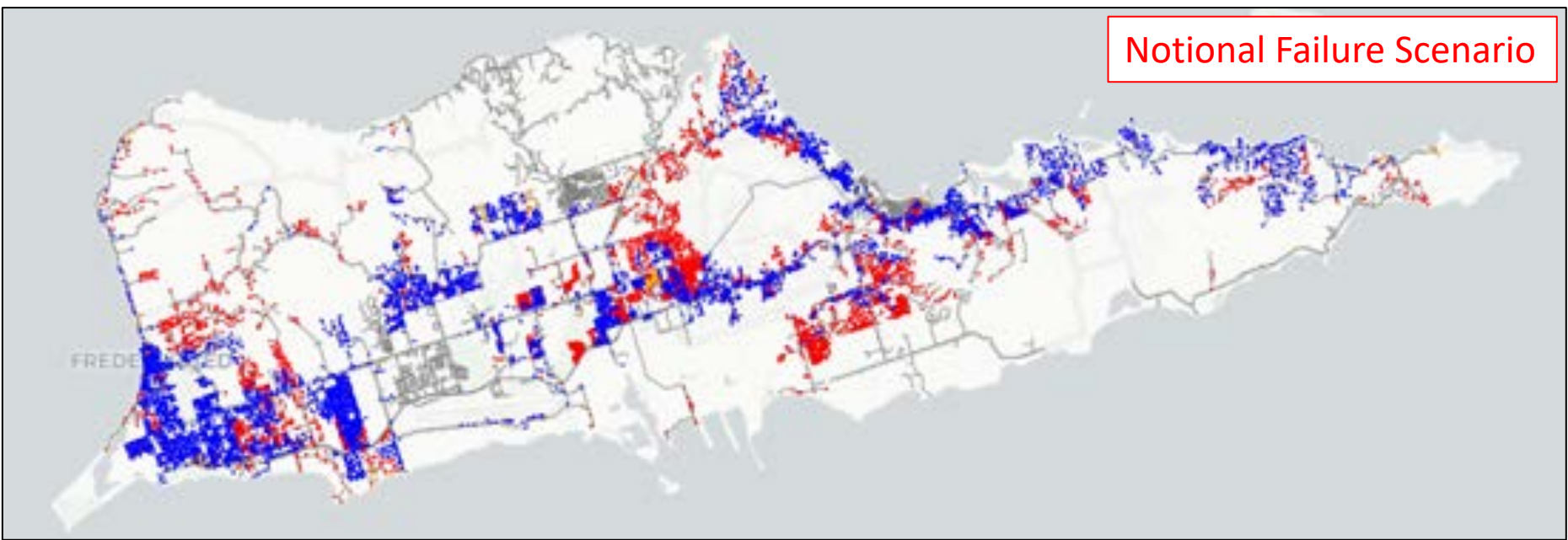
Questions that Can be Answered (among others):

- Optimal Pump Settings and Tank Levels to Serve Customers
- Customer Impacts of Component Failures (water service availability)

We present results in the form of interactive web-based maps.

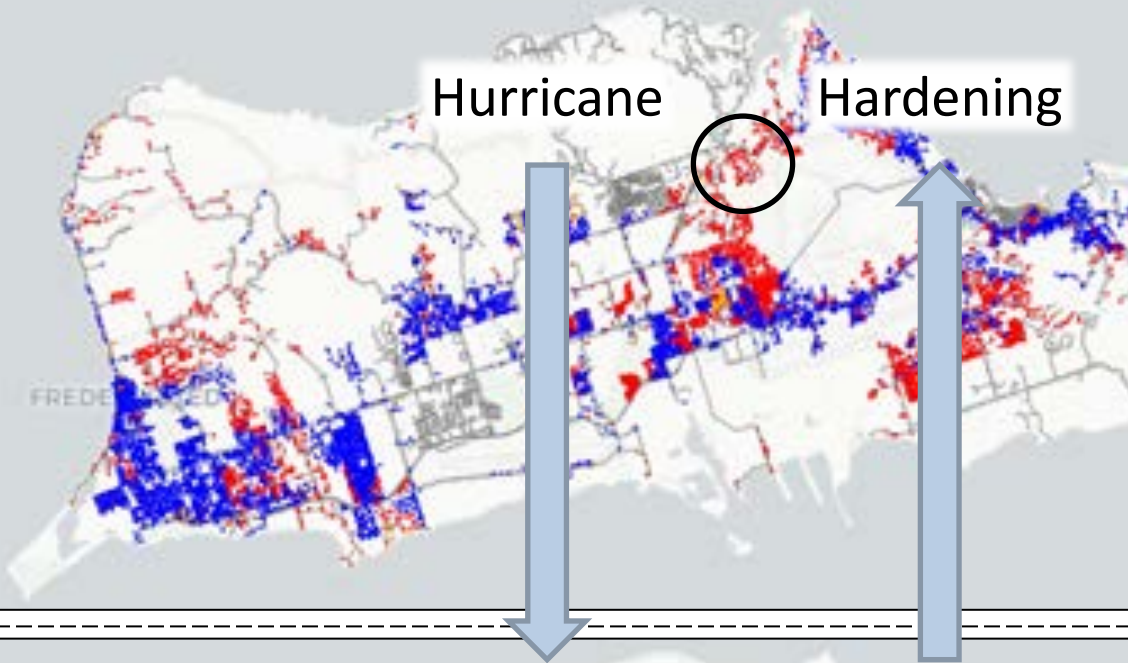


Notional Failure Scenario



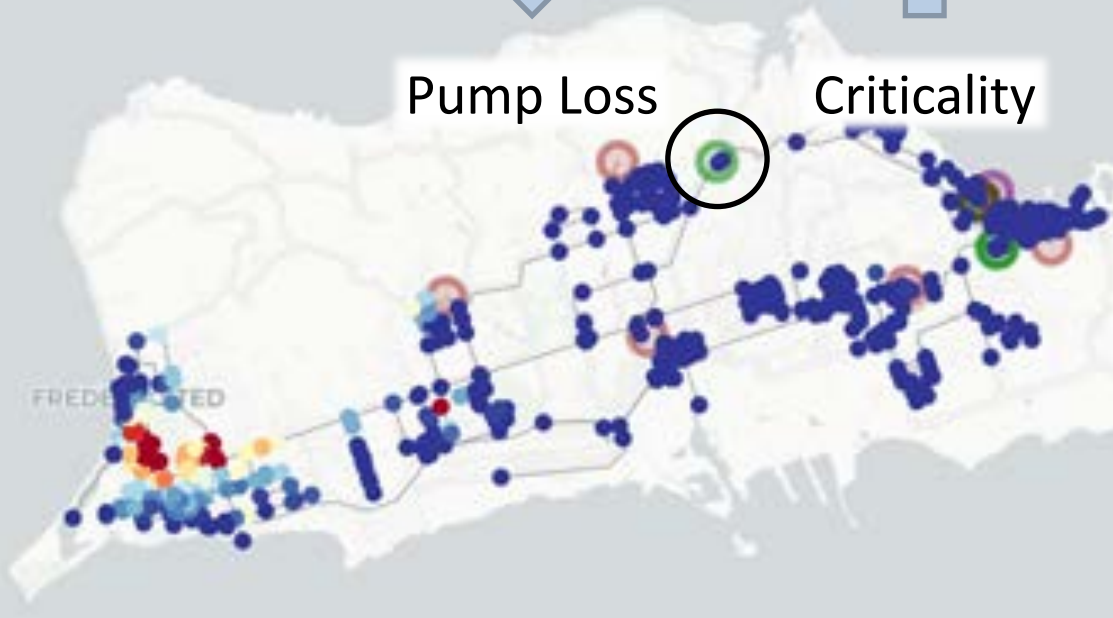
Notional Failure Scenario





Power Simulation-Optimization:

- **Simulation:** How do hurricanes impact customers & water pumping stations?
- **Optimization:** What power infrastructure hardening is best for both electricity and water systems?



Water Simulation-Optimization:

- **Simulation:** How long can the water system provide service without electricity?
- **Optimization:** Find critical pump & tank operations to maximize water service availability during blackouts.

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Goals:

- Assess how USVI food supply chains and transportation systems perform during normal and post-hurricane conditions
- Consider new courses of action that **minimize** household travel time, **maximize** supply chain access, and support **faster** recovery

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Understand transportation infrastructure to support:

- Movement of goods into ports and onto stores via surface roads
- Movement of people from their homes to stores via surface roads

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Quantify impacts of:

- Imposed curfews
- Surface road restrictions or blockages
- Alternative relief locations

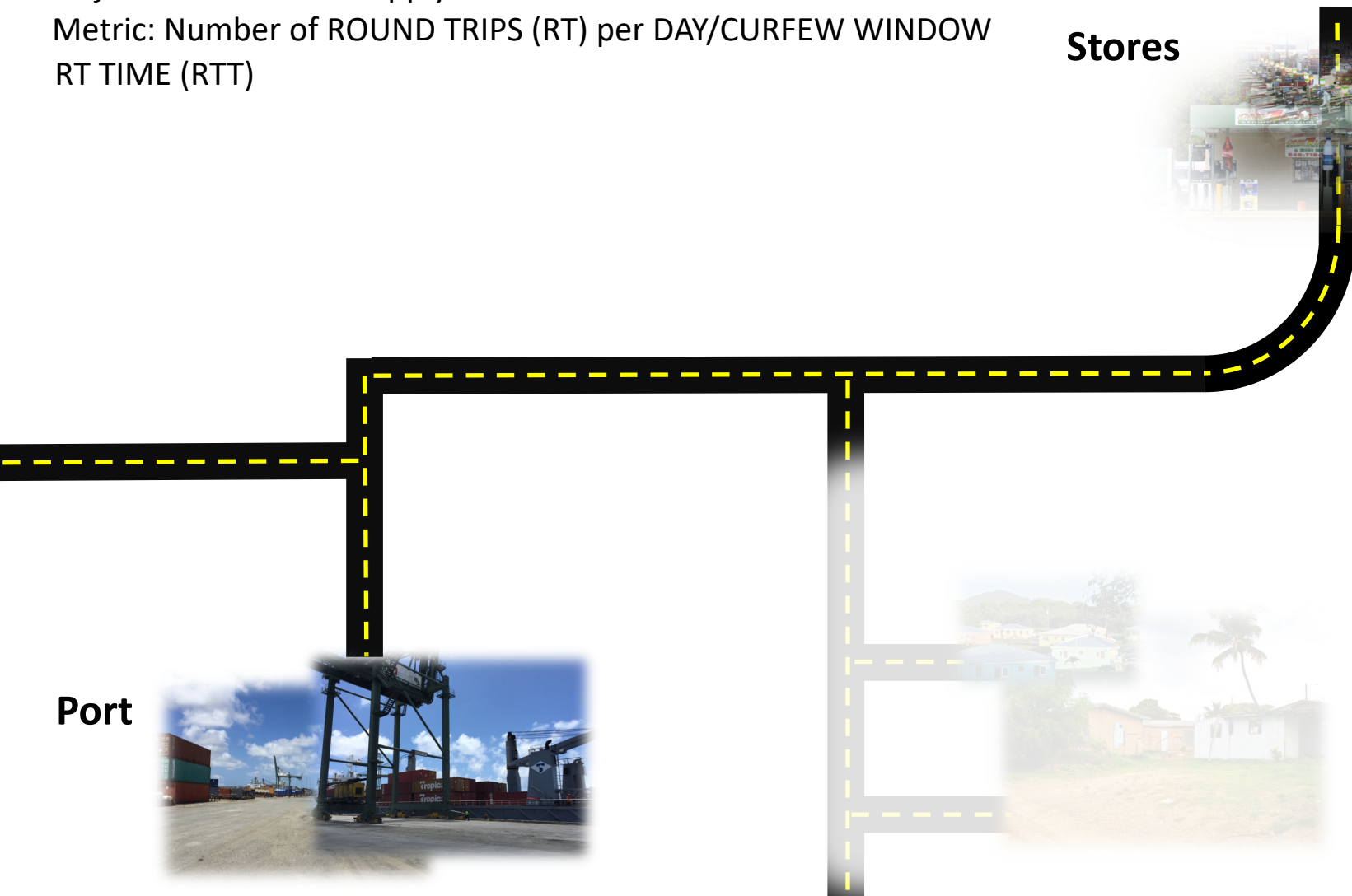
Understanding Traffic Demand (Congestion): Delivery Model

Objective: **Maximize** supply chain access
Metric: Number of ROUND TRIPS (RT) per DAY/CURFEW WINDOW
RT TIME (RTT)

Stores



Port



Understanding Traffic Demand (Congestion): Delivery Model

Objective: **Maximize** supply chain access
Metric: Number of ROUND TRIPS (RT) per DAY/CURFEW WINDOW
RT TIME (RTT) = **Load**

Stores



Port

Load

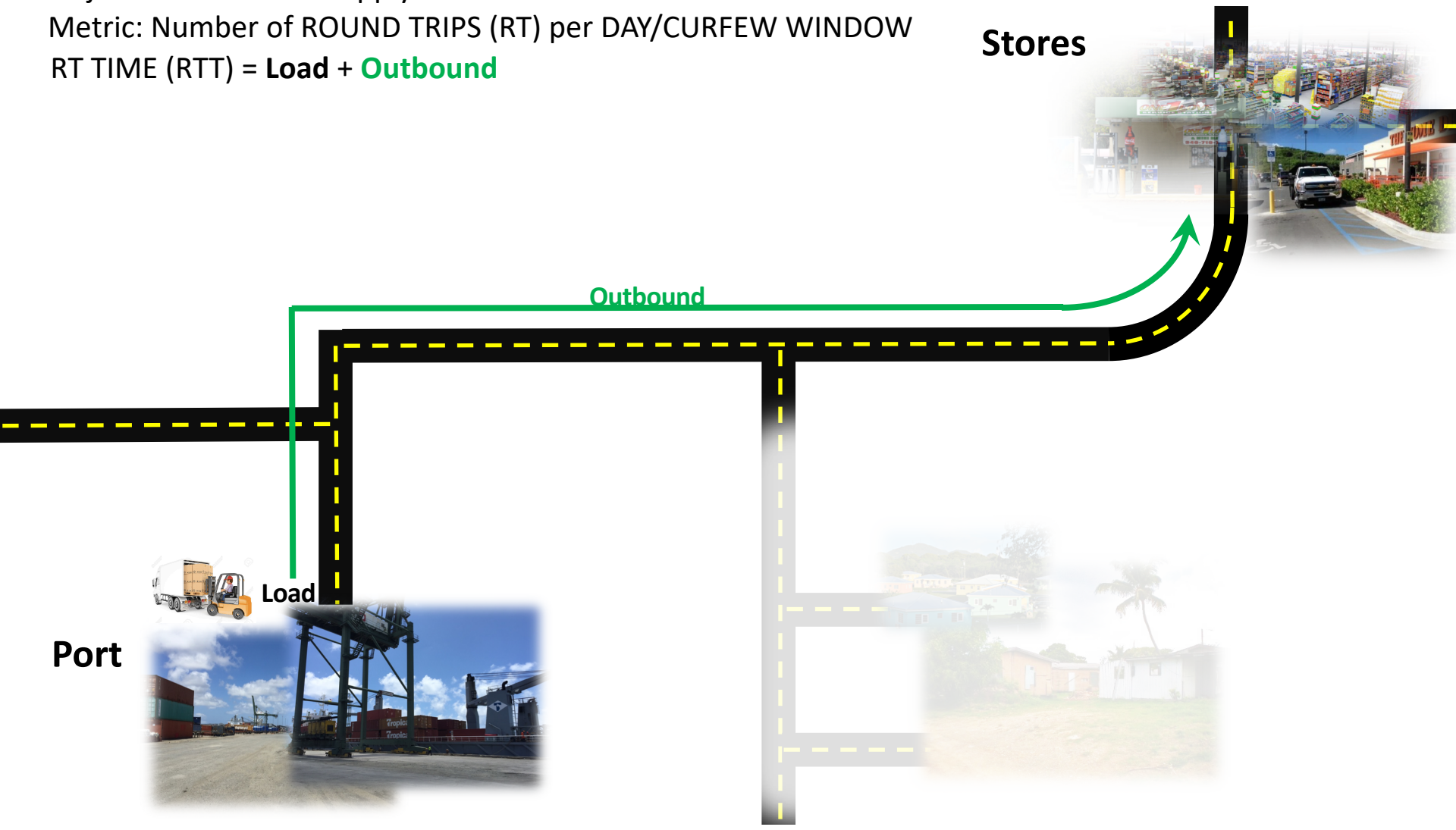


Understanding Traffic Demand (Congestion): Delivery Model

Objective: **Maximize** supply chain access

Metric: Number of ROUND TRIPS (RT) per DAY/CURFEW WINDOW

RT TIME (RTT) = Load + **Outbound**

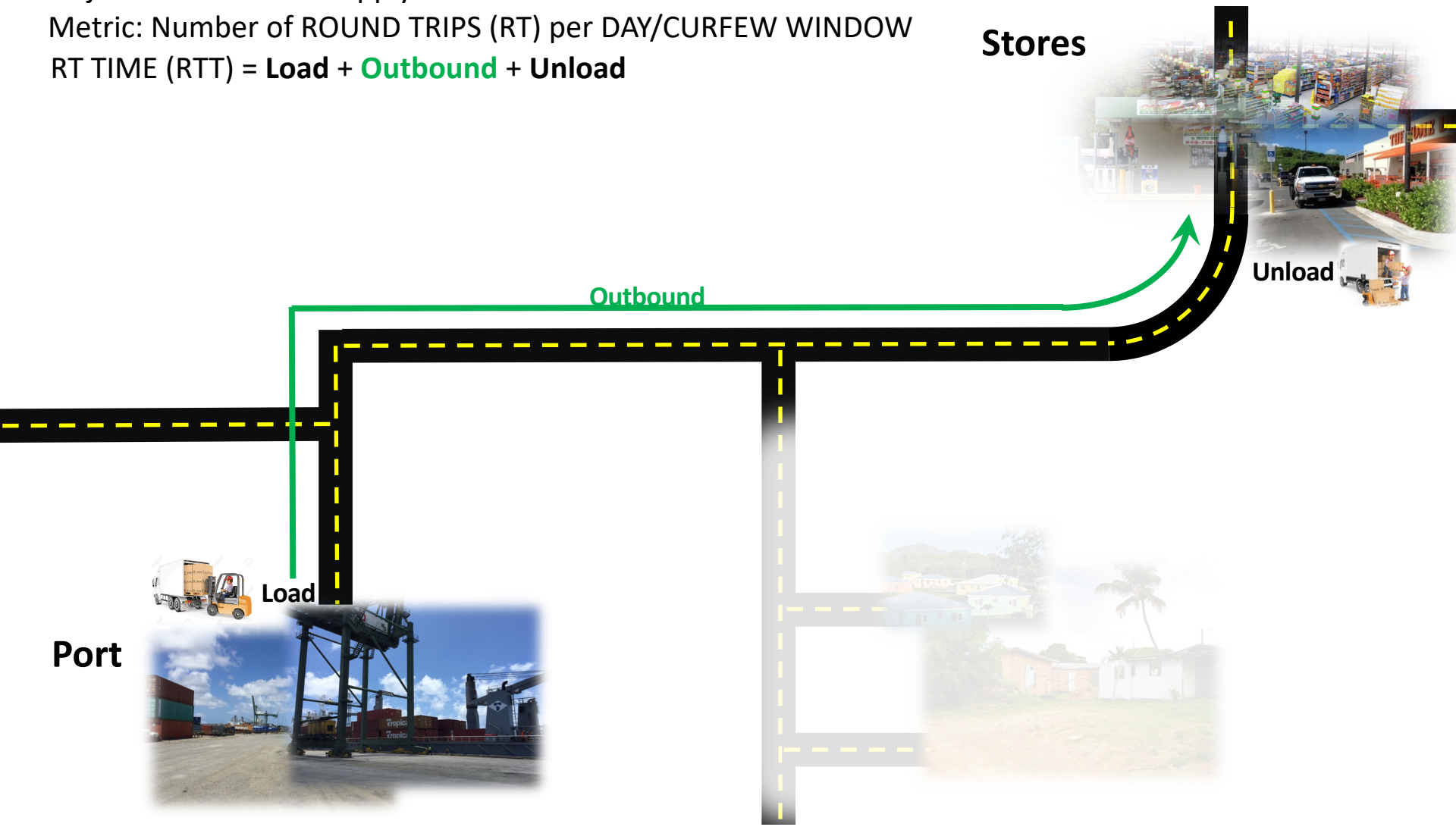


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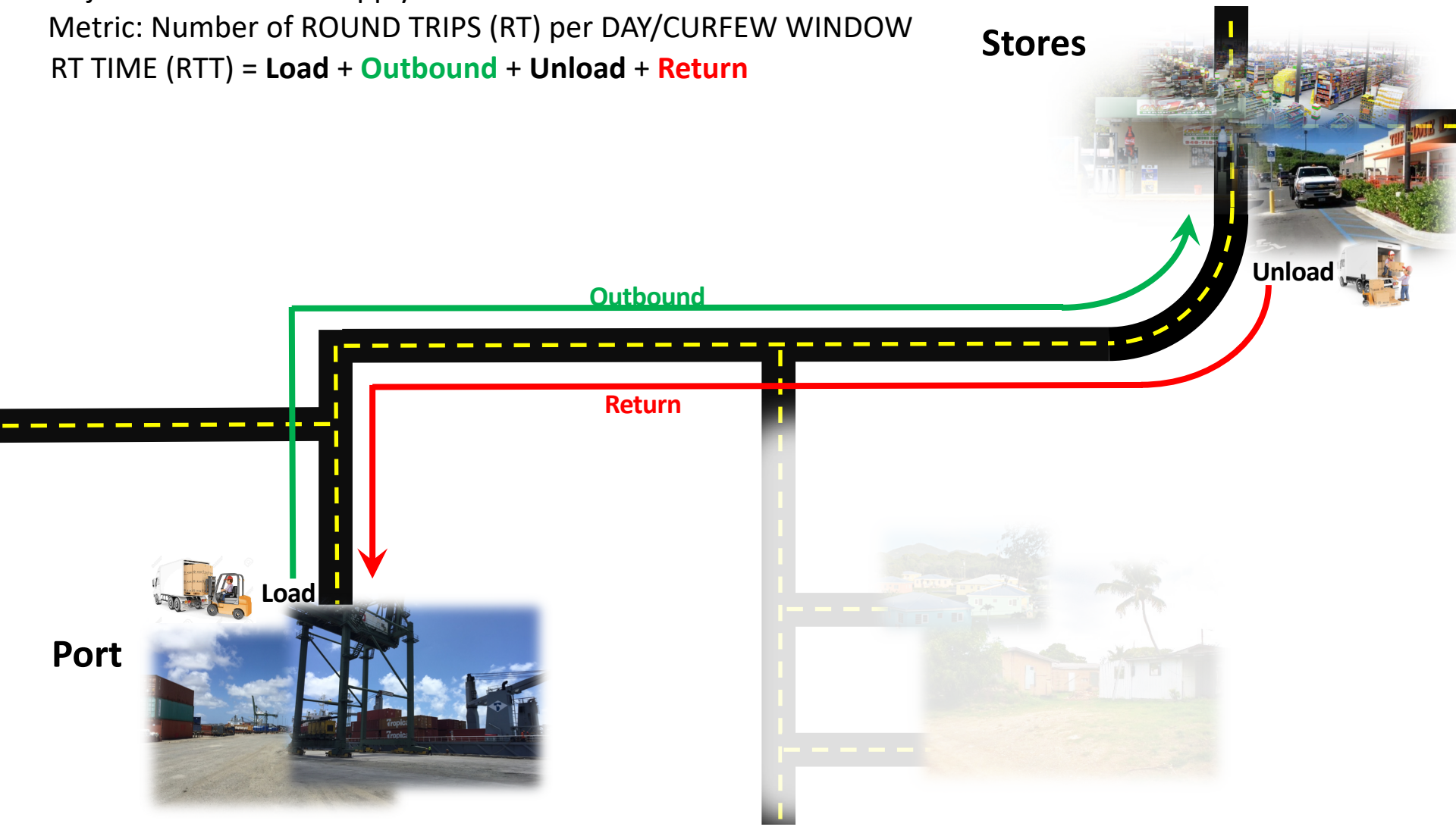


Understanding Traffic Demand (Congestion): Delivery Model

Objective: **Maximize** supply chain access

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$$RT\ TIME\ (RTT) = Load + Outbound + Unload + Return$$



Understanding Traffic Demand (Congestion): Customer Model

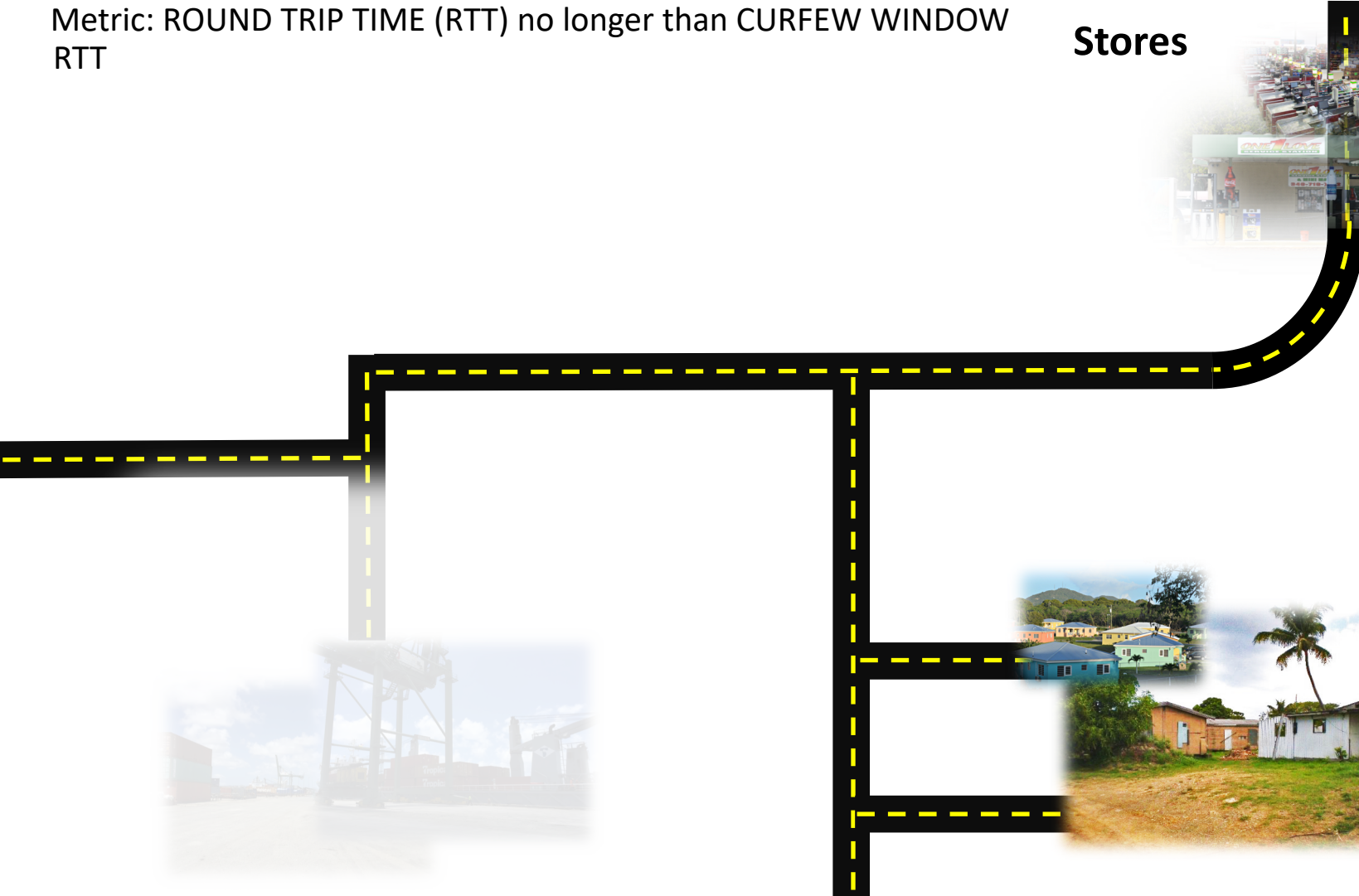
Objective: **Minimize** household travel time

Metric: ROUND TRIP TIME (RTT) no longer than CURFEW WINDOW
RTT

Stores



Homes



Understanding Traffic Demand (Congestion): Customer Model

Objective: **Minimize** household travel time

Metric: ROUND TRIP TIME (RTT) no longer than CURFEW WINDOW

RTT = **Outbound**



Understanding Traffic Demand (Congestion): Customer Model

Objective: **Minimize** household travel time

Metric: ROUND TRIP TIME (RTT) no longer than CURFEW WINDOW

RTT = **Outbound** + **Service Time**



Understanding Traffic Demand (Congestion): Customer Model

Objective: **Minimize** household travel time

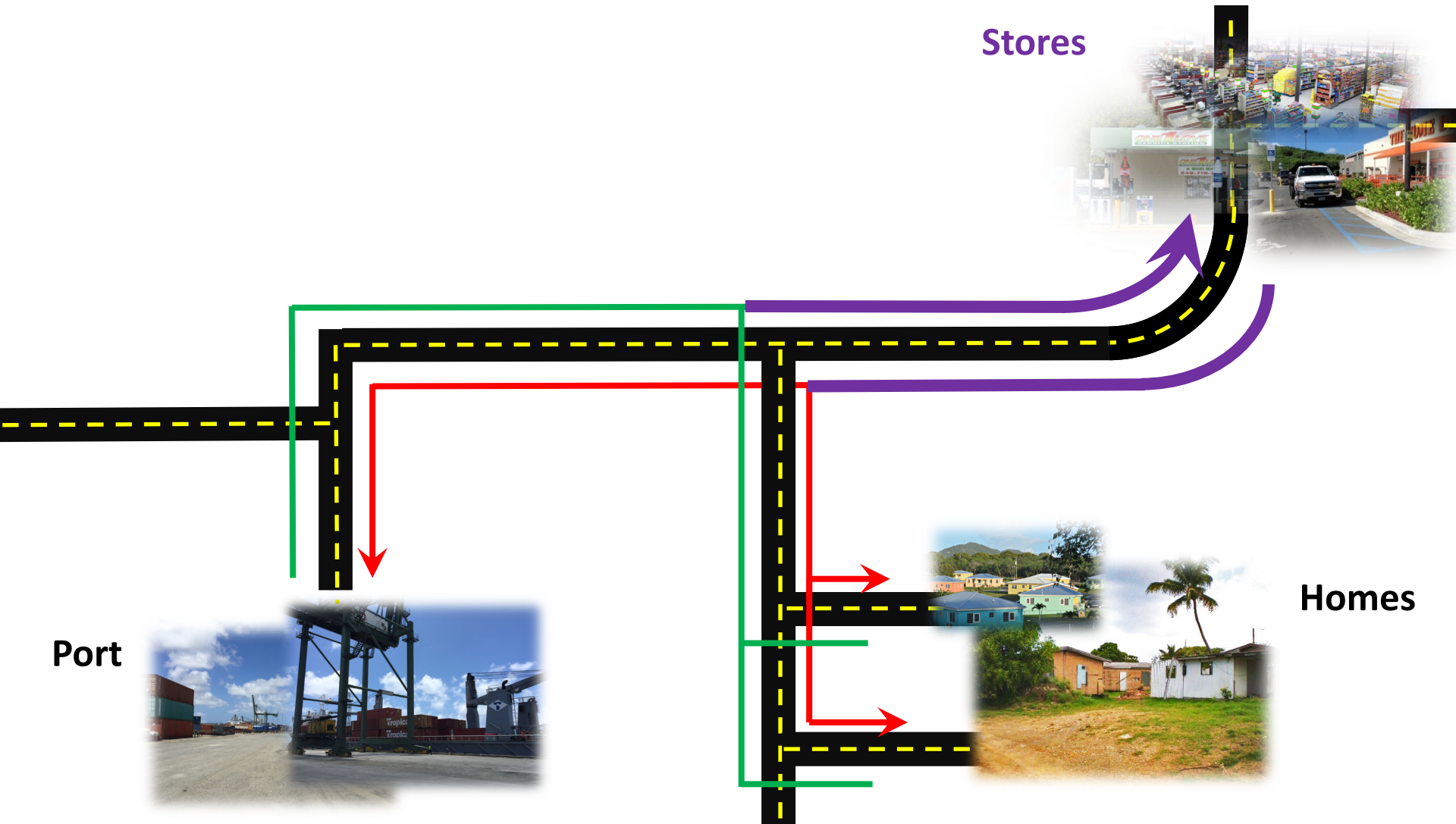
Metric: ROUND TRIP TIME (RTT) no longer than CURFEW WINDOW

RTT = **Outbound** + **Service Time** + **Return**



Understanding Traffic Demand (Congestion): Combined Model

Shared: Roads and Stores



Port

Stores

Homes

Understanding Traffic Demand (Congestion): Combined Model

Shared: Roads and Stores

Is there sufficient road capacity?

Are stores optimally stocked for expected demand?



Port

Stores

Homes

Understanding Traffic Demand (Congestion): Combined Model

Shared: Roads and Stores

Is there sufficient road capacity?

Are stores optimally stocked for expected demand?

Who is most affected by long drive times?

Stores



Port

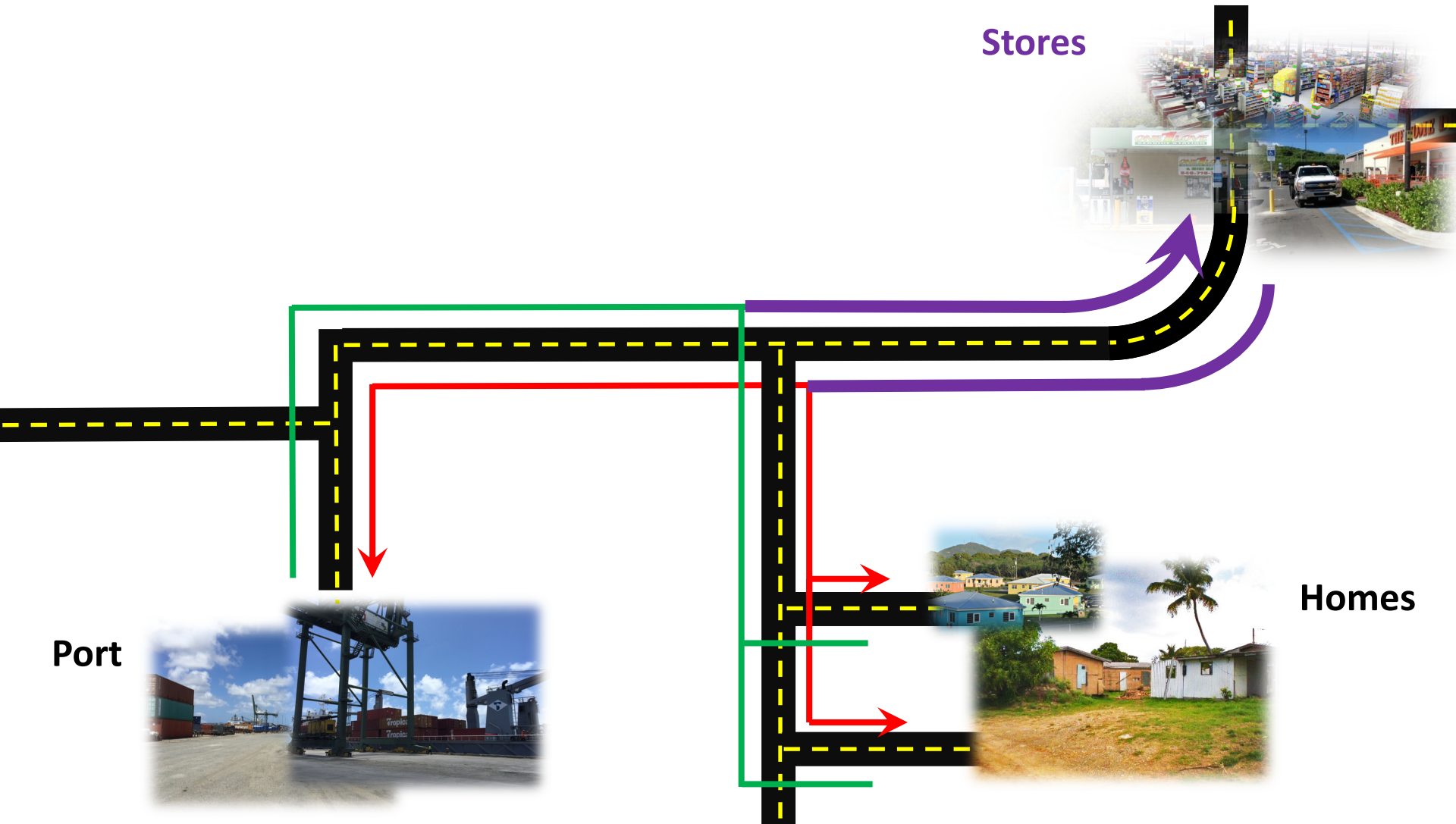


Homes



On-going Work: Sponsor Interest

What ifs?

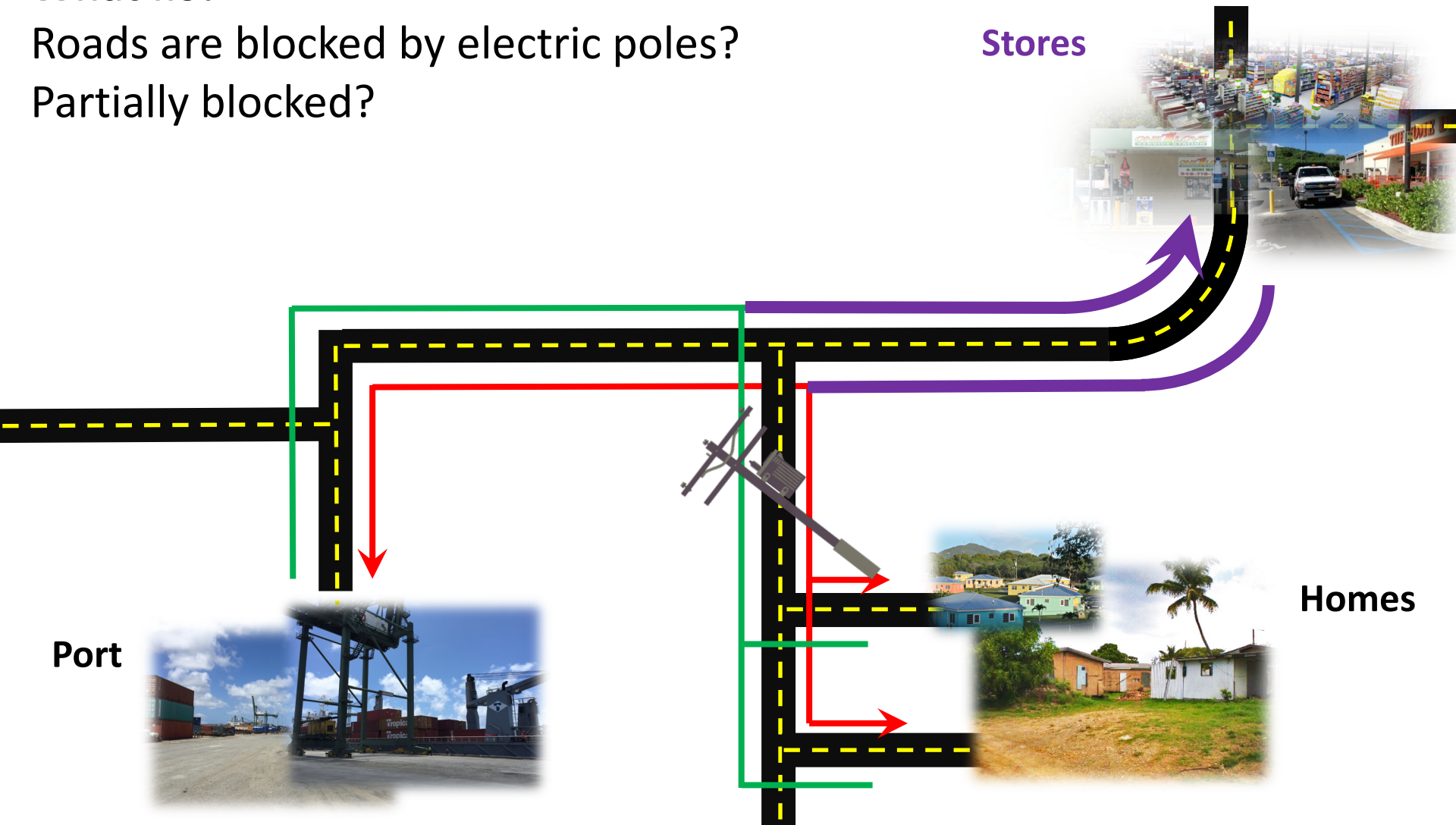


On-going Work: Sponsor Interest

What ifs?

Roads are blocked by electric poles?

Partially blocked?



Port

Stores

Homes

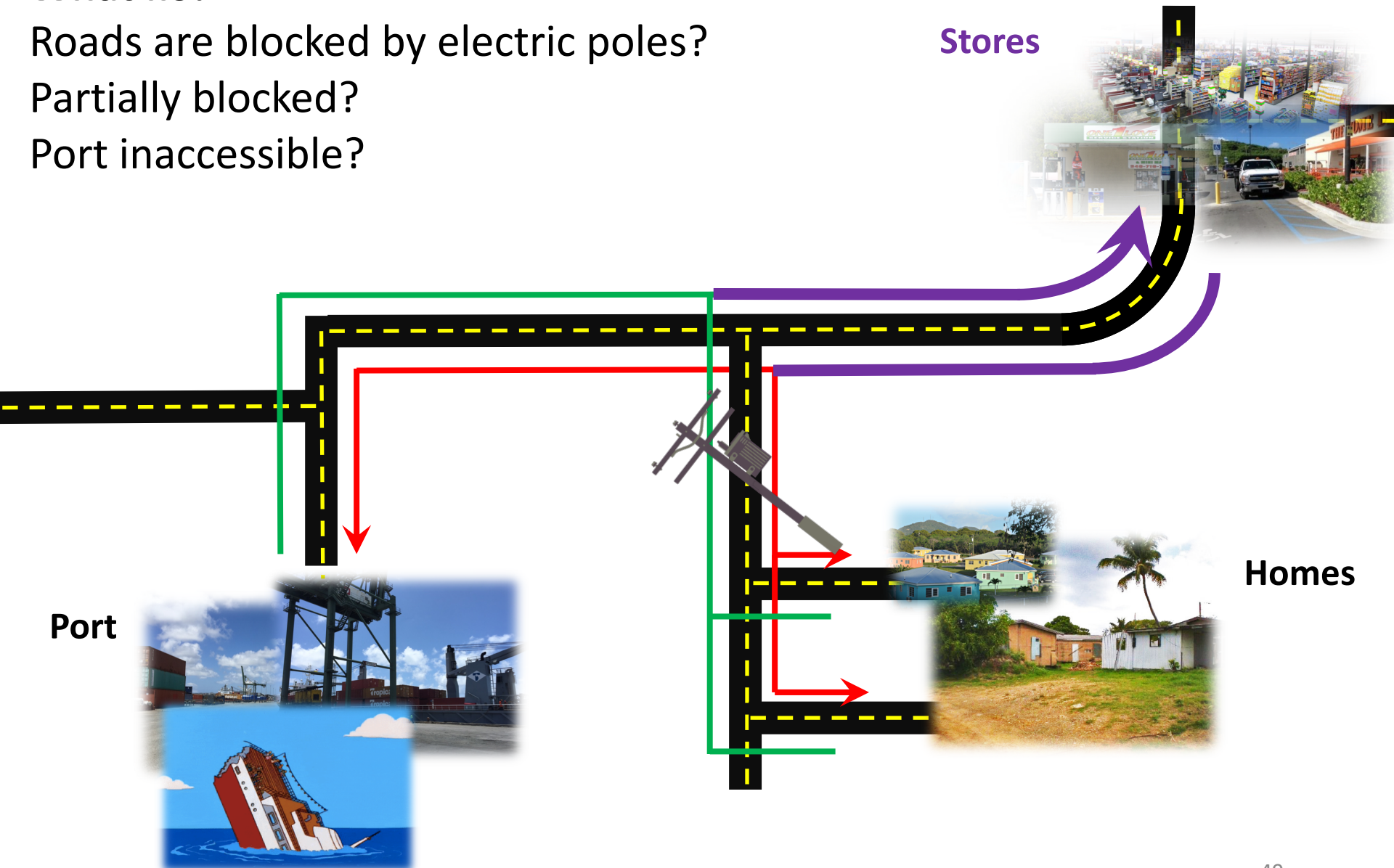
On-going Work: Sponsor Interest

What ifs?

Roads are blocked by electric poles?

Partially blocked?

Port inaccessible?



Stores

Homes

Port

On-going Work: Sponsor Interest

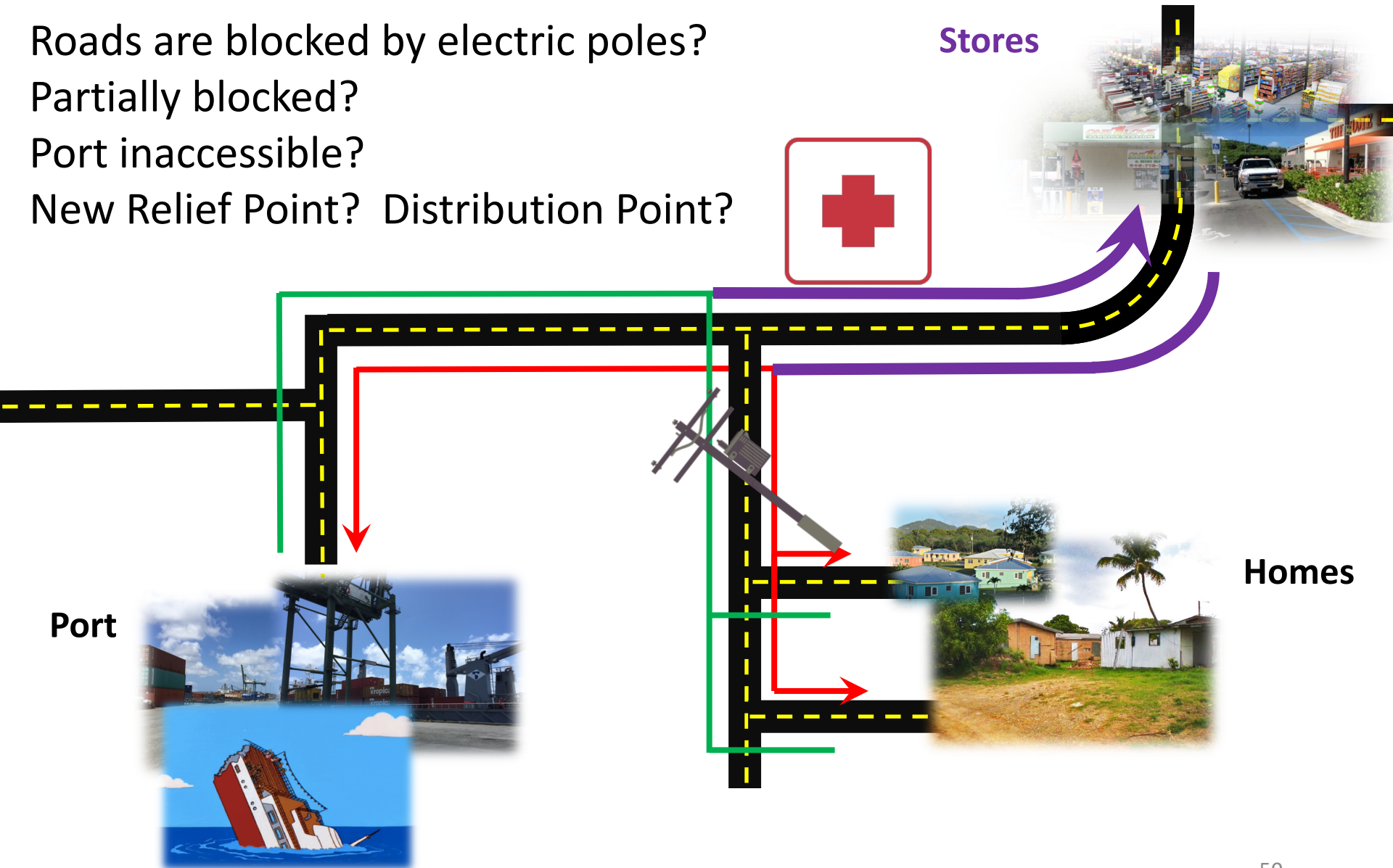
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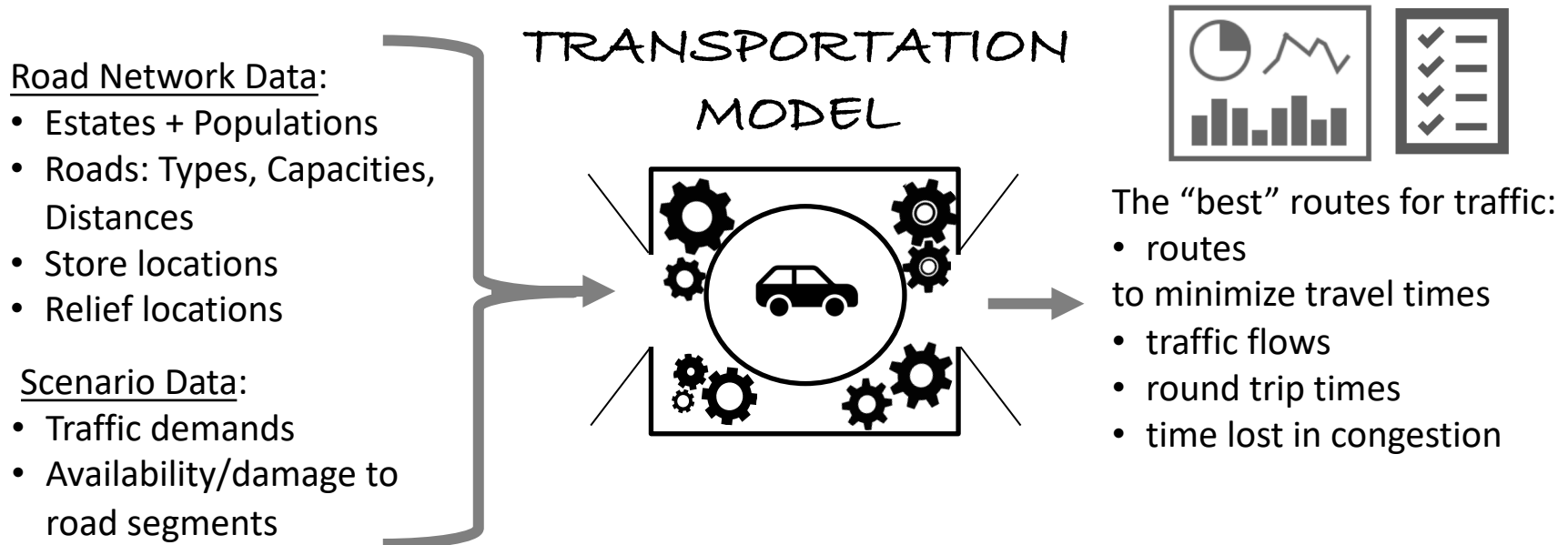
Port inaccessible?

New Relief Point? Distribution Point?

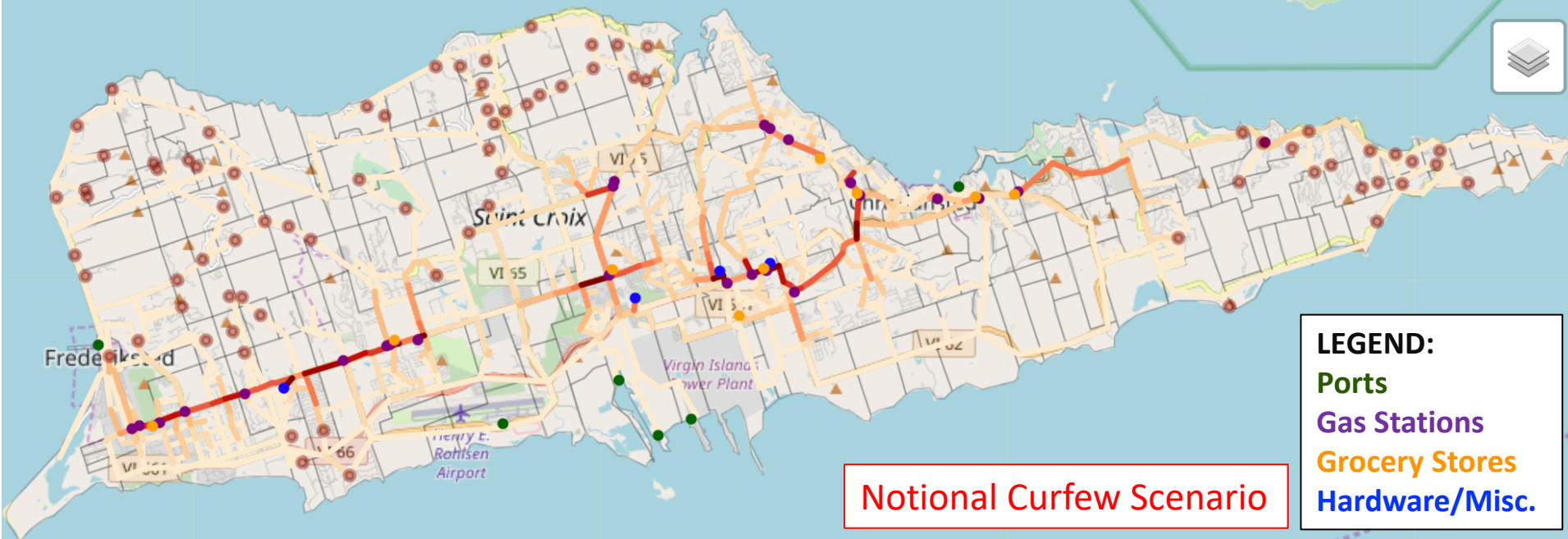
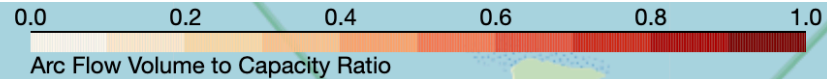


St. Croix Road Transportation *Operator Model*

- **Traffic origins:** 233 Estates + 1 Port
- **Traffic destinations:** 38 (grocery, gas, hardware)
- **Road network:** 2,353 road segments (3 types)
- **Equilibrium model:** given available roads and congestion, how should traffic flow between origins and destinations to minimize overall travel time



Results: Insufficient Capacity with "Selfish" Routing



LEGEND:

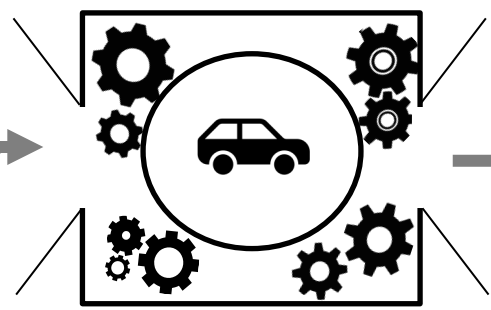
- Ports
- Gas Stations
- Grocery Stores
- Hardware/Misc.

Notional Curfew Scenario

- Road Network Data:
- Estates + Populations
 - Roads: Types, Capacities, Distances
 - Store locations
 - Relief locations

- Scenario Data:
- Traffic demands
 - Availability/damage to road segments

TRANSPORTATION MODEL



- The "best" routes for traffic:
- routes to minimize travel times
 - traffic flows
 - round trip times
 - time lost in congestion

Results: Routing of Longest Travel Times for All Store Types



Notional Curfew Scenario

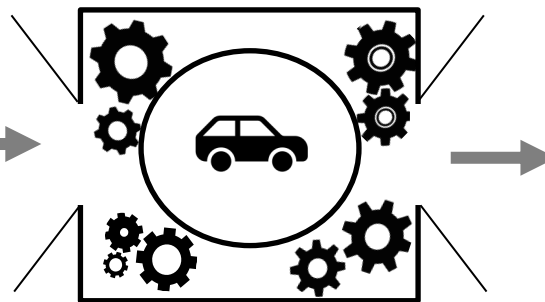
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TRANSPORTATION MODEL



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Our work in the USVI: several related research efforts

Effort 1 - Modeling and analysis of interdependent critical infrastructure systems

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Telecommunication systems are different from other public infrastructures:

- prevalence of private companies who tend to hide system details
- virtual nature of internet connectivity and related “cloud-based” services

Result: need to combine measurement, modeling, and analysis

Our Focus: connectivity models of Internet & digital services in VI Territory

- Physical – above/below ground, undersea, fiber/wireless, etc.
- Logical – intra/inter island, organizational, etc.

Modeling and Analysis of USVI Territorial Internet Infrastructure

Goals:

- Model-based assessment of Internet & digital services in VI Territory during normal and post-hurricane conditions
- Inform efficacy/prioritization of new telecom investment

Modeling and Analysis of USVI Territorial Internet Infrastructure

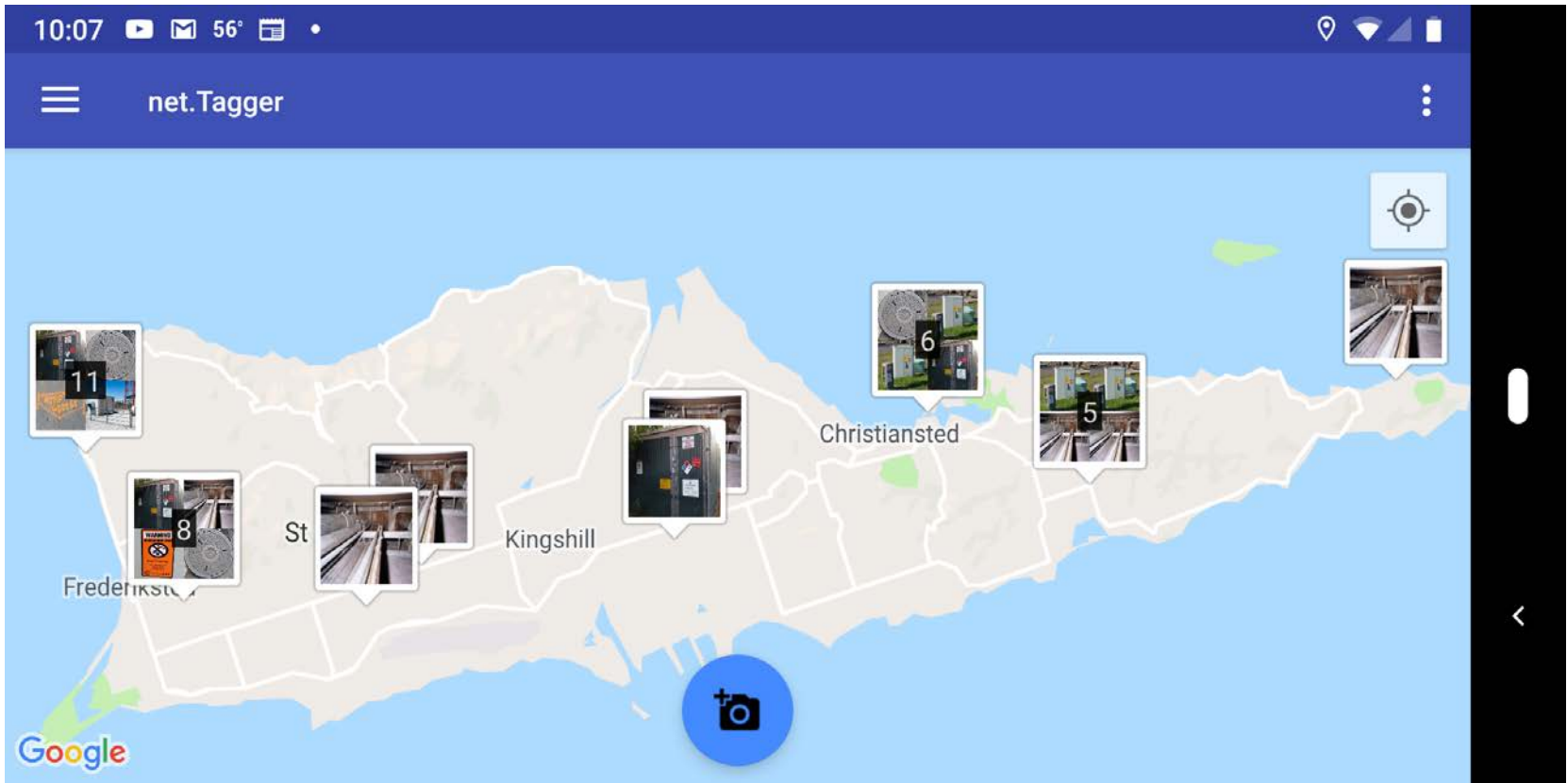
Goals:

- Model-based assessment of Internet & digital services in VI Territory during normal and post-hurricane conditions
- Inform efficacy/prioritization of new telecom investment

Methodology:

- Gather available data from viNGN and other stakeholders
- Supplement physical topology data with crowd-sourced data
 - net.tagger app (<https://www.cmand.org/tagger/>)

Supplementing physical topology: net.tagger



- Crowd-source physical communications infrastructure data
- App publicly available for Android/iPhone – anyone can contribute

net.tagger sample tags

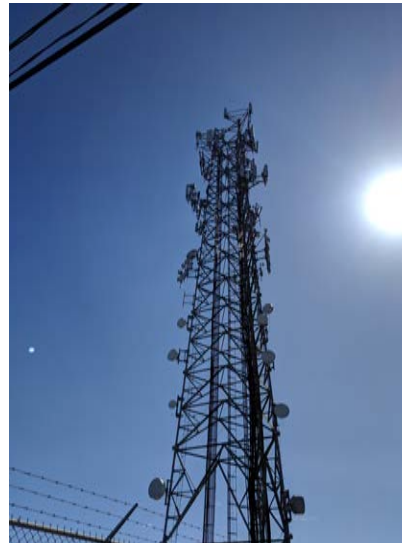
buried/hidden infrastructure



Infrastructure condition



wireless



power dependency



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- Supplement physical topology data with crowd-sourced data
 - net.tagger app (<https://www.cmand.org/tagger/>)
- Supplement logical topology data with Internet measurements
 - Yarrp measurement scans hosted at UVI St. Croix and worldwide (<https://www.cmand.org/yarrp/>)
 - CAIDA Ark historical and new measurements (<http://www.caida.org/projects/ark/>)
New Ark node to be installed at UVI St. Croix (Oct 2019)

Ongoing Work: infrastructure interdependence

Effort 1 - Modeling and analysis of interdependent critical infrastructure systems

- Energy (emphasis on electric power)
- Water (emphasis on potable storage and distribution)
- Transportation & Supply Chains
- Telecommunications & Internet

Electric Power Model

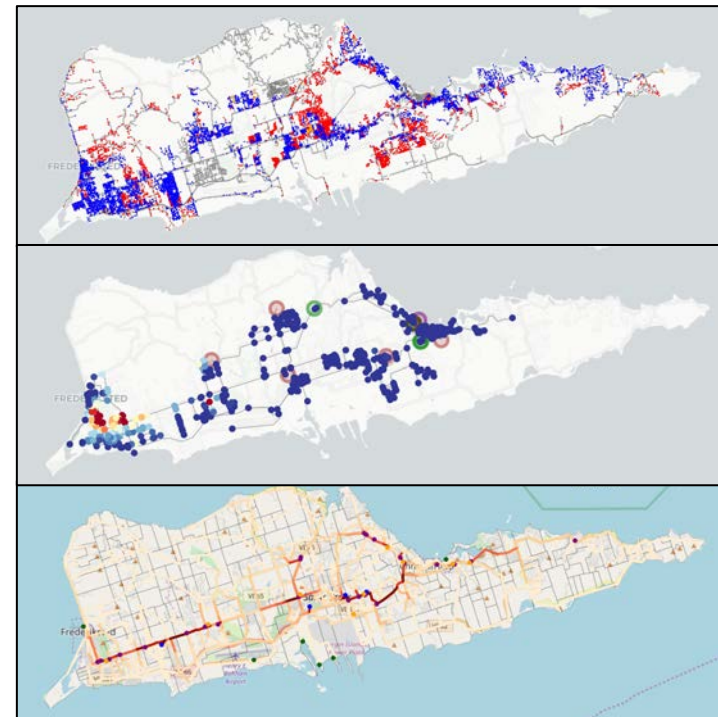
- Determine optimal load shed to keep critical loads running

Water Distribution Model

- Identify where water services will be lost when pumps & tanks fail

Transportation Model

- Measure optimal supply and roadway congestion post-disaster



Our work in the USVI: several related research efforts

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Effort 2 - Support for development of a new Hazard Mitigation and Resilience Plan

- in partnership with UVI / VITEMA (POC: Kim Waddell, Greg Guannel)

Effort 3 - Capacity building & workforce development program

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How does this work help with risk and resilience?

How does this work help with risk and resilience?

CISA Strategic Risk Management Process



How does this work help with risk and resilience?

CISA Strategic Risk Management Process



A Simplified View of Traditional Risk Analysis

Identify

- scenarios
- events
- threats

Assess

- likelihoods
- impacts

Evaluate

- risks
- average losses
- scores

Decide

- Avoid
- Mitigate
- Transfer
- Retain

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- You cannot predefine all threats!
- You will be surprised!

Idea #1: **Start by focusing on delivery of services,**
not mitigation of hazards/threats

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**What we need to do
(operation)**

- Electricity
- Fuels
- Transportation
- Communications
- Water & Wastewater
- Emergency response

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**What can go wrong
(interdiction)**

- Extreme Weather
 - Coastal Flooding
 - Rainfall Flooding
 - Wind
 - Drought
- Human accident
- Technological failure
- Deliberate attack

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Idea #2: Avoid getting stuck on predefined threat scenarios.

- Surprise Happens. Things we have not imagined.
- Tunnel vision (on the last disaster). Need to be proactive, not reactive.

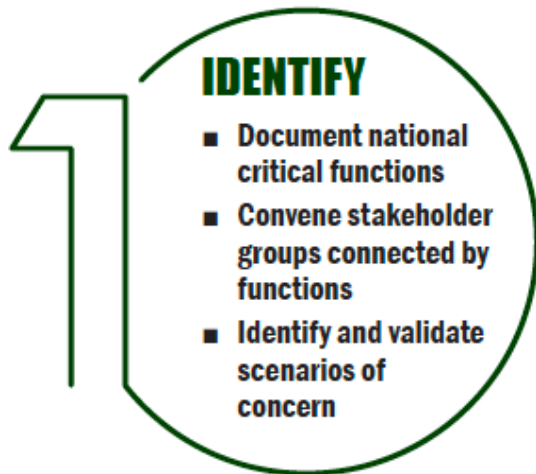
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How does this work help with risk and resilience?

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IDENTIFY

- Document national critical functions
- Convene stakeholder groups connected by functions
- Identify and validate scenarios of concern

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How does this work help with risk and resilience?

CISA Strategic Risk Management Process



IDENTIFY

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What about resilience?

- You cannot predefine all scenarios!
- You will be surprised!

**Resilience is not about *what you have*,
its about *what you do!***

This is a common misperception.

Think of safety as a similar concept...

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Our focus: Continued function of lifeline systems.

Resilience ≈ “being poised to adapt”

Emphasize active processes

Sensing • Anticipating • Adapting • Learning

Reference: Park J, Seager T, Rao P, Convertino M, Linkov I. Integrating risk and resilience approaches to catastrophe management in engineering systems. Risk Analysis. 2013, 23(3):356-367.

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Effort 3 - Capacity building & workforce development program

Coursework + Internship + Mentorship

I am
INQUISITIVE.

I am
INVOLVED.

I am
INNOVATIVE.

I am
READY.



Effort 3 - Capacity building & workforce development program

Coursework + Internship + Mentorship

Students learn about a diversity of topics:

- technological systems (a.k.a. built infrastructure)
- human systems (a.k.a. social infrastructure)
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Students reflect on their experience

- Shared experience informs multiple perspectives
- New perspectives => new insights

Students are prepared to enter the workforces as agents of innovation and change.

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<http://www.nps.edu/cid>